

Biometrics equipment not working on Admissions machine

Sites experiencing issues with their signature pad (epad), camera, and palm vein devices should attempt to unplug the device and plug the device into a different USB port. If another USB port is not available, please unplug the cable and wait a few seconds before plugging in the cable and trying the device again. If this does not help, please contact the technical support team for assistance.

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PVTC -> Biometrics equipment not working on Admissions machine

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