Windows account or password issues at 3rd party Pearson VUE Authorized Test Centers (PVTC)

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*****This article does not apply to PPC's.**

***Error Description*:** Unable to log in to Windows on a PC or Server.

If you are unable to log in to you Windows on your PC or server, please contact your local IT team as Pearson VUE is unable to reset these accounts for you.

Link to VUE technical support phone numbers

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