## Shortcut missing

## Shortcuts are missing from your desktop/start menu?

- 1. Call local IT for directions on copying shortcuts from the Start Menu to the desktop.
- 2. If there are no shortcuts in the start menu and the IT department cannot locate them in the Windows\Users folder, then a reinstall of the apps is required to replace the shortcuts.
  - To run setup go to: \\admin\_server\_hostname\VUE\VUE Testing System\app\setup\setup\setup.exe

Article ID: 21

Last updated: 22 Jan, 2021 Updated by: Bork M.

Revision: 1

KBPublisher Introduction -> Shortcut missing <a href="https://pearson.makekb.com/entry/21/">https://pearson.makekb.com/entry/21/</a>