Candidate name/appointment not showing in Admissions Manager

This common issue can usually be resolved by these steps.

- 1. Click on todays date on top of the schedule grid.
- 2. Press the "Refresh" button at the bottom right of the window
- 3. Run RMA and repeat the above steps.
- 4. Call the Program Coordinator number and make sure there is an appointment for today and your site.
- 5. If the Program Coordinator confirms there is an appointment, repeat step 3.
- 6. Call Site Tech Support for help with RMA if the appointment still will not show in Admissions Manager.

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