

## How to Schedule a TDFT such as certification exam

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(<https://vss.pearsonvue.com/TemporarySpaceForFiles/VUESupportServices/VSSUserFiles/Scheduling%20Certification%20Exams%20and%20TDFTs%20A4.pdf>)

Once each year Test Administrators at your site will need to retake the test administrator exam, either PVTC\_A or PVTC\_B. Military and corrections sites will take the PVTC\_B while everyone else completes the PVTC\_A. Reminder, the PVTC\_A and PVTC\_B exams are open book. The process to schedule and then deliver these exams is as follows:

1. Open **Registration Manager** on your admin machine. (Start, VUE Applications, Registration Manager)
2. Select the **VUE Testing** client in the client section in the upper left on the screen.
3. Select the **Search** button and enter your first and last name in the **Find Candidates** window. If you do not have a record, you will need to create a new one.
4. After selecting your name, press the **Exams** button at the top of the screen.

VUE Registration Manager

Client: VUE Testing

What (Select an Exam and Language)

Exam Search: English

000: Certified Compounded Sterile Preparation TechnicianU+02122 (CSPTU+02122) Examination

ABMS\_Top01: Pediatric Hematology and Oncology

ABMS\_Top02: Pediatric Infectious Diseases

ABMS\_Top03: Neonatal Perinatal Medicine

ADINA: Version A: Test Administrator Certification Exam

ADINC: Version C: Test Administrator Certification Exam

APICS\_DynamicIdent: APICS\_DynamicIdent

AT\_TTS: TTS\_TC\_and\_UsabilityExam

AthenaMRT: Mixed Response Types

AthenaMixedResponse: AthenaMixedResponse

AthenaVQ: VideoQuality

CSPTU+02122: Certified Customer Interaction Specialist Examination

Duration: 10 minutes

Add Back to Back Exam

Where (Select a Testing Center)

ServiceDirect Testing Site - Plymouth, Minnesota, United States, 132 4 Sites

When (Find an Available Appointment Time)

TimeZone: Central Standard Time (CST)

Dates from: February 21, 2018 through February 23, 2018

Times from: 5:00 AM to 11:30 PM

Weekdays: ☐ Sun ☒ Mon ☒ Tue ☒ Wed ☒ Thu ☒ Fri ☐ Sat

☐ Override Smart Scheduling ☐ Get First Available

Wed Feb 21, 2018 at 8:00 AM

Wed Feb 21, 2018 at 8:15 AM

Wed Feb 21, 2018 at 8:30 AM

Wed Feb 21, 2018 at 8:45 AM

Wed Feb 21, 2018 at 9:00 AM

Wed Feb 21, 2018 at 9:15 AM

Wed Feb 21, 2018 at 9:30 AM

Wed Feb 21, 2018 at 9:45 AM

Wed Feb 21, 2018 at 10:00 AM

Wed Feb 21, 2018 at 10:15 AM

Customer: Nichols, Scott Louis

5. In the **Exam Search** section of the screen enter PVTC (or another TDFT such as IBTVend). Select the appropriate exam and then be sure to select the exam language (for these exams the only option is English).
6. Verify the Test Center listed is your test center, if it is not, click the **Centers** button and select your test center from the list.
7. In the **Appointment Time** section, select the date you would like to complete the exam.
8. Select the **Find Times** button on the right of the screen and then select the time you would like to deliver the exam. Your test center must have open hours in the Site Manager application to schedule an exam.
9. Select the **Schedule** button on the right-hand side of the screen.
10. The Order screen will appear. Select the **Save** button. (Note that all TDFT exams are zero dollar)

VUE Registration Manager

Client: VUE Testing

Order Items (1 Item)

Qty	Type	Item	Customer	Price	Tax
1	Exam	000: Feb 21 at 8:00 AM	Scott Louis Nichols	\$US 0.00	\$US 0.00

Remove Discounts... Details Accommodations...

Contact: Nichols, Scott Louis

Send payment receipt to: scott.nichols@pearsonvue.com

Item Review

What: 000: Certified Compounded Sterile Preparation Technician&#482; (CSPT&#482;) Examination, English

Where: ServiceDirect Testing Site, Plymouth, MN, USA

When: Wednesday, February 21, 2018 at 8:00 AM

Who: Scott Louis Nichols

Payment

Voucher / Promotion: None

Payment Type: None

Payment Number: Phone

Customer PO:

Apply Payment Details Balance...

List Price: \$US 0.00

Discount: \$US 0.00

Estimated Tax: \$US 0.00

Total Due: \$US 0.00

Save

Customer: Nichols, Scott Louis

11. You will then be presented with the **Order Confirmation** screen. Press **OK** at the bottom of the screen. (see next page)

**Order Confirmation**

Tools

Order Number: 0000-0766-0503

**Exam Registrations**

- Exam: 000: Certified Compounded Sterile Preparation Technician™ (CSPT™) Examination, English
- Quantity: 1
- Price: \$0.00
- Candidate:
  - Scott Nichols
  - 1234 Lake Street
  - Bloomington MN 55122
  - United States
  - Phone: 123-456-7890
- Appointment Time: 21 Feb 2018 at 08:00 (8:00 AM)
- Duration: 10 Minutes
- Location:
  - ServiceDirect Testing Site
  - 100 Main Street
  - Plymouth MN 55447
  - United States
  - Phone: 952-451-1739
- Accommodations Granted: none
- Directions: Go down the street, hang a left

**Exam Policies**

- Admission Policy: For Certified Compounded Sterile Preparation TechnicianU+02122 (CSPTU+02122) Examination :  
Please arrive at the test center 15 minutes before your scheduled appointment. This will allow you enough time to complete the check-in procedures before beginning your exam. You will be required to show two (2) valid forms of personal identification. Both forms must contain your signature, must be current (not expired), and at least one form must contain your photo. If you arrive more than 15 minutes after your appointment time and are refused admission, the exam and delivery fees are not refundable.  
You will not be allowed to take any personal items with you into the testing room. This includes all bags, books not authorized by the testing program, notes, cell phones, pagers, watches and wallets.

OK

- The exam registration is now at the VUE hub. A **Remote Maintenance Agent (RMA)** task must be completed to bring the exam files down to your testing location. Use this [link](#) to learn how to run a Remote Maintenance Agent.
- Once the RMA has completed, you will be able to use **Admissions Manager** to go through the exam admission process.

[Link to VUE non-technical support phone numbers \(Channel Quality\)](#)

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